

Siam Commercial Bank



Type of Business : Banking (Y2008)

Critical Need : Cannot manage the performance and availability of the Oracle and Sybase Database environment. Cannot find the root cause, and spend very long time to solve the database of problems

Environment : Oracle 12 CPUs Socket and Sybase 10 CPUs Socket

Quest Solution :

- ✓ Foglight Database Management Suite For Oracle
- ✓ SQL Optimizer for Sybase

Result :

- ✓ More vision to "inside" of complex Database environment
- ✓ Reduce on duty DBA in shift 30%, less overhead cost for extra hour
- ✓ Fine Tune redundant SQL Statement in the system, giving faster report query