

# KasikornBank (IBMSD)



ธนาคารกสิกรไทย  
KASIKORNBANK 泰华农民银行



## Type of Business : Banking (Y2007)

**Critical Need :** Cannot manage the performance and availability of the complex Database environment. Cannot find the root cause, and spend very long time to solve the database of problems

**Environment :** Oracle 30 Servers, SQL Server 25 Servers, DB2 13 Servers and Sybase 1 Server

## Quest Solution :

- ✓ Foglight Database Performance Suite for Oracle (formerly Quest Central for Oracle)
- ✓ Foglight Database Performance Suite for SQL (formerly Quest Central for SQL)
- ✓ Foglight Database Performance Suite for DB2 (formerly Quest Central for DB2)
- ✓ Foglight Database Performance Suite for Sybase (formerly Quest Central for Sybase)

## Result :

- ✓ More vision to “inside” of complex Database environment
- ✓ Reduce on duty DBA in shift 30%, less overhead cost for extra hour
- ✓ Fine Tune redundant SQL Statement in the POS system, giving faster report query