



Type of Business : Agro-industrial and Foods (Y2009)

Critical Need : Need to re-organize the database for SAP, but cannot shut down production systems. As an IT services company, CPF IT need tools and best practice to re-org the critical production SAP.

Environment : Oracle 12 CPUs Socket on SAP System

Quest Solution :

- ✓ Space Manager w/LiveReorg
- ✓ Toad for Oracle

Result :

- ✓ Re-organizing Database for critical SAP production with no-down time.
- ✓ Maintain the service level agreement on SAP to the end customer with 0-downtime
- ✓ Getting to know and follow the best practice re-org plans to Critical production system